

INTERCONTINENTAL.

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June 28, 2006

Mr. Luis J. Sardinias
City Video Guide
Miami, FL 33131

Dear Sirs:

On behalf of the staff at the InterContinental Miami, we would like to thank you for your continued support and excellent level of service with the City Video Guide.

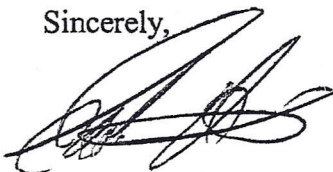
In order to function efficiently in this new digital world it is great to be able to rely on the exciting features and comprehensive information from the City Video Guide for our guests, while allowing the Concierge to attend to other daily duties.

We have been using the City Video terminals for two years, and the quality of the video is excellent and the service you constantly provide us with, is superb.

Please extend our sincere appreciation to the entire staff.

Thank you for your continued support.

Sincerely,



Eduardo L. Rosello
Chef Concierge